

City of Encinitas Enterprise System Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
					Collected	Updated
Fidelity Information Systems	H.T.E.	Customer Information System (CIS)	Customer Billing Meter Reading Service Order Processing Cash Management Municipal Code Violations Permit Processing	San Dieguito Water District San Dieguito Water District San Dieguito Water District San Dieguito Water District Code Enforcement Division Planning/Engineering	Daily Weekly Daily Daily Daily Daily	Daily Weekly Daily Daily Daily Daily
N/A	Custom Programs	Engineering	Permit Processing	Engineering	Daily	Daily
Esri	ArcGIS / ArcSDE	Geographic Information Systems (GIS)	Addresses and Sub-Addresses Businesses Street/ROW Assets Park Assets Fire Assets Land Records Planning & Environmental Data Engineering Drawing Index	GIS / Planning City Clerk / GIS GIS / Public Works-Engineering Parks / GIS Fire / GIS GIS GIS / Planning / Public Works-Engineering Public Works-Engineering / GIS	As needed As needed As needed As needed As needed As needed As needed As needed	As needed As needed As needed As needed As needed As needed As needed As needed
	AGOL	Collector Apps	GIS data updates/collection in the field	All field crews	As needed	As needed
Azteca Systems	Cityworks	Maintenance management for City assets	Service requests, work orders, and inspections	Public Works-Engineering / Fire	Daily	Daily
TDC	Freeance	Field solution for Cityworks	Site, complaint, and BMP inspections	Public Works-Engineering	Daily	Daily
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
Neogov	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily	Daily
Tyler Technologies	Munis	Financial System	Accts Receivable Accounts Payable Payroll Purchasing Fixed Assets General Ledger Tracking Cash Management Inventory Management	Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department San Dieguito Water District	Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily
		Human Resources	Job/Pay Classification Personnel Maintenance Benefits Administration Position Control	Human Resource Division Human Resource Division Human Resource Division Human Resource Division	Daily Daily Daily Daily	Daily Daily Daily Daily
Active Network	ActiveNet	Recreation Software	Online Registration Online Payments Track Class Registration	Parks & Recreation Department Parks & Recreation Department Parks & Recreation Department	Daily Daily Daily	Daily Daily Daily
WebQA	GovQA	Public Records Request Software	Submit Online Requests Track Submitted Requests Manage/Fulfill Requests	City Clerk City Clerk City Clerk	Daily Daily Daily	Daily Daily Daily

Laserfiche	Laserfiche	Document Management	Document Repoistory Audit Trail API Access	City Clerk City Clerk Information Technology	Daily Daily Daily	Daily Daily Daily
Happy Software	Happy Software	Affordable Housing Software				
BMC	Track-It	Helpdesk Ticketing System	HW/SW Inventory Track/Manage/Submit Online requests Knowledgebase Employee Self Service	Information Technology Information Technology Information Technology Information Technology	Daily Daily Daily Daily	Daily Daily Daily Daily
Kronos	Telestaff	Workforce Management	Timekeeping, Scheduling & Notification for Public Safety	Information Technology/Fire	Daily	Daily
Tyler Technologies	Energov	Enterprise Workflow Management	Contact Management Business License (Registration) Permitting Inspections Code Enforcement Request Management Electronic Plan Review Citizen Self Servicee (CSS) Portal Public Facing	Information Technology Information Technology Information Technology Information Technology Information Technology Information Technology Information Technology Information Technology	Daily Daily Daily Daily Daily Daily Daily Daily	Daily Daily Daily Daily Daily Daily Daily Daily
staff developed	Request for Assistance	Customer Request Management				
Granicus	Granicus	City meeting management	Webcasting Agenda Management Votecast	Information Technology City Clerk City Clerk	As Needed As Needed As Needed	As Needed As Needed As Needed
Vison Internet	Vision Internet website	City website	Content management for web posting/calendars/documents Web applications	Information Technology	As Needed	As Needed
DotNetNuke	City Intranet	City Intranet	File sharing module Posting shared information for employees	Information Technology Information Technology	As Needed	
Data Ticket	Data Ticket	Parking citation management	Citation tracking and payment collection	Code Enforcement Code Enforcement	Daily Daily	Daily Daily
Graffiti Tracker	Graffiti Tracker	Graffiti management	Tracking graffiti incidents	Code Enforcement	Daily	Daily